



*HOBART DISTRICT NURSING
SERVICE INC 1896-2016*

*ANNUAL REPORT
2015-2016*

'Committed to Care'

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The Board

JOINT PATRONAGE:

HER EXCELLENCY PROFESSOR THE HONOURABLE KATE WARNER AM, GOVERNOR OF TASMANIA & MR WARNER

MEETINGS ATTENDED

CHAIR:	IAN NELSON	9/10
VICE CHAIR:	LORRAINE BAILEY	10/10
MEMBERS OF THE BOARD:		
	DAVID NOWELL	10/10
	GAYLE JOHNSTON	9/10
	CECILY POLLARD	9/10
	JAN SNASHALL	8/10
	MIRIAM COLEMAN	8/10



L-R: Ian Nelson, Miriam Coleman, Lorraine Bailey, Jan Snashall, Gayle Johnston, David Nowell

Absent: Cecily Pollard

Chairperson's Report

I have pleasure in presenting the Chair's report for the 2015/16 financial year, which also represents the 120th year of operations of Hobart District Nursing Service (HDNS). It has been my great pleasure to be part of the HDNS team in this landmark year.

The Double Diamond Jubilee year has included a number of events celebrating the successes of HDNS over the years. The ANZAC Day parade provided a highlight in a series of events planned for the year. I would like to say a big 'thank you' to the staff who participated in the parade, dressed in period correct uniforms, representing the evolution of HDNS over its 120 years of service to the Hobart community. I would like to offer a special thank you to Kate Pendlebury for her tireless efforts to organise and promote double diamond jubilee events during the past year.

HDNS has continued to grow its business during the past year. The hospice@Home project, due to conclude in June 2016, has been extended for a further year. This program has provided significant benefits to terminally ill Tasmanians and their families. Other areas of the HDNS organisation have also prospered during the year. Team Care has continued to grow its activities during the year while the opening of the Tasmanian Community Clinic in Moonah represents a further significant development in the suite of services provided by HDNS.

The Tasmanian Community Clinic has already started to consolidate its position within HDNS and the community, attracting GP and specialised medical support services to compliment the services provided by Nurse Practitioner Tammy Harvey and her team. The combination of care services offered by HDNS represents a unique service delivery model within Tasmania and indeed elsewhere.

A substantial amount of work was undertaken during the year to prepare the Tasman Health & Community Service (TH&CS) for transfer to a new service provider. While this transfer was not completed during the financial year as originally planned, I am pleased to report that the transfer of TH&CS to Huon Eldercare occurred subsequent to the end of the financial year.

I am also pleased to report that the 2015/16 financial audit report returned an unqualified outcome. Congratulations to Chief Financial Officer, Nick Miller, and his team for their efforts during the year to implement improved financial systems and processes that assist and benefit the whole organisation.

The achievements outlined above, and many others not mentioned, reflect another busy year for HDNS. I would like to thank all staff for their contribution to the results achieved and overall outcome. As an organisation HDNS is subject to constant change and has responded well to the challenges presented. I am extremely proud of our achievements and feel justified in stating that our 120th year has been one of our best.

During the past year the Board has maintained its previous seven members. At this Annual General Meeting we see two long standing Board Members retiring from the Board. Cecily Pollard has been a member of the Board for 11 years while Lorraine Bailey has been a member of the Board for 13 years. Lorraine served as Chair for 3 years. On behalf of the Board I would like to extend a warm 'thank you' to both Cecily and Lorraine for all their time, effort, care and diligence in performance of their Board duties. Their respective contributions have been substantial and will be missed. I would also like to extend my personal thanks to Lorraine for her guidance and assistance to me as Chair over the past few years.

Finally, I would like to pay special thanks to our Chief Executive, Kim Macgowan and her leadership team for their contribution to the organisation. It has been a pleasure to witness the professional growth of each member of the leadership team in the past year. A special mention goes to Fiona Onslow who has been widely recognised for her leadership of the hospice@Home program; to Mathew Webb for the improvements and developments he has led in the IT area; and congratulations to Nancy Arnold who was promoted to the position of Director of Care during the year – congratulations Nancy.

I commend the HDNS Annual Report to you.



Ian Nelson

CHAIR



Chief Executive's Report

It gives me great pleasure to be presenting the 120th Annual Report on the operations of Hobart District Nursing Service Inc. (HDNS).

In this our Double Diamond Jubilee year I have been continuously overjoyed and humbled by the successes of our organisation and our staff. Not only through the winning of awards but also by the number of staff who have been accepted for conference presentations and recognition of academic papers and publications.

[2015 Aged Care Awards winner of the Media Marketing and Engagement Award.](#)

[2015 HESTA Australian Nursing Awards – Finalist in Team Innovation for hospice@HOME.](#)

[Fiona Onslow, Director of State-wide Operations- Winner of the 2015 Sage Tour.](#)

Fiona will be undertaking a tour of Europe's best palliative care facilities and observing diverse models of palliative care. Our success in areas as varied as clinical service delivery, media and marketing and academic pursuits is evidence of the health of our organisation. We are engaged in our community at all levels.

The hospice@HOME project has extended past June 2016 to now operating until June 2017. This one year extension was achieved by utilising the unspent funds from the original 3 year grant. Whilst a portion of the underspend was due to the delay in commencing the project there is no question that our commitment to good financial governance has resulted in surplus results in each of the three years. In this final year of funding we will be undertaking research in three specific areas of palliative care.

[Palliation of people with underlying Mental Illness](#)

[Identifying the barriers and enablers to support people living with Dementia to remain at home at end of life.](#)

[Improving access to palliative care for homeless persons.](#)

hospice@HOME has achieved effective and affordable in-home palliative care whilst demonstrating a reduction in admissions to acute care, presentations to emergency departments and utilisation of the Ambulance service. We remain confident that our model of care will be endorsed for access by all Australians.

The Tasmanian Community Clinic was opened on 15th February 2016 by Her Excellency Professor the Honourable Kate Warner, AM, Governor of Tasmania. Nurse Practitioner Tammy Harvey now has a plaque at our Moonah clinic that marks her appointment as the first Nurse Practitioner to be employed at HDNS. The clinic has expanded in the 4 months since opening to include not only a number of community client and patient initiatives but also a clinic based general practitioner, exercise physiologist and Specialist Physicians. It is our hope that this is the first of many clinics across the state. Research has become a focal point in ensuring the future success of HDNS. Evidence is the only currency that will secure our place in a rapidly changing service industry that now has both national and

international participants. Our research team have a challenging research agenda. Some of that research will be in the area of health economics and workforce planning.

We have enjoyed another pleasing financial performance this year. Nothing is more crucial to the ongoing viability of HDNS than ensuring the sustainability of all the programs we deliver. This should not however be an impediment to continuing to provide services to the financially disadvantaged and vulnerable

members of our community on both an individual and program basis where no grant funding is available. This is after all our 120-year-old mission, unchanged and still relevant since 1896.

This year we have continued the up-grade to our building in Moonah. The major expenditure has been to install solar panels to the roof for the dual purpose of improving our environmental footprint and affording us protection in the event of power outages. As an adjunct to the solar panels we now have a battery backup that will deliver business continuity in the event of loss of electricity supply.

Our expansion to the North and Northwest regions of Tasmania has enabled the introduction of Team care Tasmania to a wider market. This strategy will truly establish us as a state-wide provider of private fee paying services to individuals and organisations.

As part of our 120th Birthday celebrations we have provided 3 scholarships to the University of Tasmania. We see no greater gift to our Community than the gift of education and opportunity.

[\\$30,000.00 Scholarship to be awarded to a Nurse for PhD studies in a Nursing Discipline.](#)

[\\$10,000 Scholarship awarded to an individual currently working in an aged or disability care role to enable them to pursue Registered Nurse qualifications.](#)

[\\$10,000 Scholarship awarded to a Year 12 student to enable them to pursue Registered Nurse qualifications.](#)

The excitement surrounding the Double Diamond Jubilee Celebrations has been building throughout the year and will culminate in the Presentation of the Scholarships at Government House in October and the Grand Ball to be held in December 2016. I am intensely proud to be hosting these events as I have others to mark this momentous year. In 2000 I quipped that,

[“Not many Chief Executives get to throw a 120th Birthday party...I think I’d like to be around for that”.](#)

I extend my sincere gratitude to the Board of HDNS for once again supporting and encouraging an environment that fosters innovation, excellence and bravery.

Kim Macgowan



Chief Executive



Glenorchy Auxiliary Report

The District Nurses Auxiliary has completed another successful year of fundraising, enjoying a good social interaction as well

Sadly, we lost two long-standing members of the Auxiliary over recent months: Mrs Judy Thompson and Mrs Mavis Jackman. They will both be greatly missed.

Judy very generously donated \$5,000 to the Auxiliary just days before she passed away. We used those funds to purchase 2 treatment trolleys for the Tasmanian Community Clinic.

Judy's family also donated a beautiful tapestry which Judy had worked. It now resides in the Clinic waiting room.

We invited Judy's husband Ray and her daughter Gail to morning tea, where we presented 2 plaques for the treatment trolleys.

Other successful fundraising events have included our usual seasonal raffles (Christmas and Easter), 2x Barbeques for the clients of the service and 1 soup and sandwich luncheon. Trade tables at these events were very well supported.

Sales of our very popular chocolates have also been increasing over the last year, thanks to District Nurses staff, keep up the good work!

Members of the Auxiliary attended a mid-winter lunch at the Shoreline Hotel which was enjoyed by everyone.

We were delighted to welcome 2 new Members to our ranks: Mrs

Norma Estcourt and Mrs June Joiner

In closing, I would like to thank all our Members for their good work throughout the year with a particular mention for Mrs Jenny Milles, our brilliant Secretary and Mrs Elizabeth Drumm our meticulous Treasurer. Great job Ladies.

Andrea Self

President



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