



*HOBART DISTRICT NURSING
SERVICE 1896-2015*

*ANNUAL REPORT
2014-2015*

'Committed to Care'

The Board 1

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The Board

JOINT PATRONAGE: GOVERNOR PROFESSOR KATE WARNER & MR WARNER

MEETINGS ATTENDED

CHAIR: IAN NELSON 10/11

VICE CHAIR: LORRAINE BAILEY 10/11

PUBLIC OFFICER: KIM MACGOWAN 9/11

MEMBERS OF THE BOARD:

DAVID NOWELL 9/11

GAYLE JOHNSTON 9/11

CECILY POLLARD 11/11

JAN SNASHALL 10/11

MIRIAM COLEMAN 7/7



Chairperson's Report

I have pleasure in presenting the Chair's report for the 2014/15 financial year.

The past year has been another incredibly successful year of achievements for Hobart District Nursing Service (HDNS). The highlight of our year has been the Hospice at Home program which has continued to deliver excellent outcomes to the Tasmanian community. We are extremely proud of our achievements in the second year of this three year trial program and I am pleased to advise that the program has received wide recognition as a possible future model for palliative care in Australian communities. The program has been able to demonstrate that home based hospice care can be delivered cost effectively while also reducing the burden historically placed on hospital based services.

HDNS has continued to develop its core operating areas of community nursing and care. HDNS has continued to secure vital funding for many of these programs and this has allowed us to develop other operational areas in support – such as Team Care Tasmania. Team Care Tasmania has increased its services over the past year and now stands as a vital and integral part of the HDNS service delivery model.

The Tasman Health & Community Service (TH&CS) has continued to present challenges for HDNS. The past year has seen considerable effort and resources committed to the TH&CS, with the aim of improving the financial sustainability of this community service. These challenges will continue to be addressed in the coming year in consultation with key stakeholders.

During the past year the board has been working with the Chief Executive, Kim Macgowan and the senior management team to identify new community service opportunities. These potential opportunities are being developed and tested from the concept phase and subjected to a structured planning process to progress toward reality. While not all opportunities will make the grade, there is potential for some exciting developments in the coming years.

As an outcome of the 2013/14 annual audit report a number of financial practice issues were identified. I am pleased to report that this financial year has seen a very significant improvement in this area and I would like to thank the Chief Executive, Kim Macgowan, our new Chief Financial Officer, Nick Miller, and the finance team for their collective efforts. I am pleased to report that the latest annual audit report was returned without issue.

I would like to formally recognise the work that has occurred throughout the organisation in the past year and to thank all HDNS staff for their support and commitment to achieving great results and outcomes. HDNS is operating in an environment that is constantly subject to change and the organisation has not only responded well to that change, it has also identified and pursued new opportunities that provide additional benefits to our clients and the community. I continue to be immensely proud of our achievements and commend all HDNS staff on their initiative and efforts. On behalf of the Board and members of HDNS I would like to thank all staff for their dedication in keeping our clients at the centre of our operating philosophy and for contributing to the success of our organisation.

During the past year the Board has maintained its previous six members and welcomed a new member, Miriam Coleman. I would like to thank all Board members for their continued input and willingness to contribute to HDNS and its success.

I would like to pay special thanks to our Chief Executive, Kim Macgowan and her leadership team for their contribution to the organisation. Thank you also to Lynne Hill who has assisted the Board to complete its functions through her executive support.

HDNS would not be the organisation it is without the care, commitment and energy of its dedicated staff. To all our staff, on behalf of the Board, thank you for your efforts over the past year.

As HDNS approaches its 120th anniversary I am pleased to report that the organisation is, without doubt, at its most vibrant and healthy in its many years of service to the community. It has been my honour and pleasure to lead such a high achieving organisation through this phase of growth and development.

I commend the HDNS Annual Report to you.

Ian Nelson

Chair



Chief Executive

It once again gives me great pleasure to be presenting the 119th Annual Report on the operations of Hobart District Nursing Service Inc. (HDNS).

This has been a year to be proud of; a year that has seen us receive the recognition of our industry through being awarded 'Tasmanian Aged Care Organisation of the Year 2014'. It is, however, the outcomes we achieve through our service delivery operations that resonates most with me. The success of the hospice@Home (h@H) program is starkly borne out by the statistical data we are now producing, but it is the stories of patients and their families that assure us of the true value of this model of care.

'hospice@Home enabled my father to fulfil his wish and die at his home.

'Without them it simply couldn't have happened'

h@H relies on the partnerships developed with other health care providers across Tasmania to deliver the high standard of care which translates into the health outcomes we are observing. I would like to acknowledge the co-operation and collaboration all our stakeholders have displayed.

Our pleasing financial performance this year has allowed us to achieve some of the expenditure goals we had set. The roof of the Birdwood Ave building has been fully refurbished thus removing the asbestos issue. We have undertaken much needed upgrades to our security and communications systems which in turn has facilitated our expansion to reception now available up to 10.00pm, 7 days a week including holidays. This expansion of operations will allow us to rationalise some of the after-hours processes previously used. Our patients, customers and clients will now speak directly to an HDNS staff member when they contact us.

'I was on the phone with you the night dad died. You were a tremendous help to me and supported me to navigate the final hours of dad's life with dignity and control'.

Throughout the year we have been working towards the opening of the 'Tasmanian Community Clinic'. Our vision to develop a Nurse Practitioner led community clinic service is very close to being realised. Refurbishment and upgrades to the clinic area have ensured all standards have been met and the physical environment is conducive to efficient work flow.

The Tasmanian Community Clinic, through our Nurse Practitioner service, (**ActiveNP**) aims to provide community and home based health and wellbeing services to older people living in the community or Residential Aged Care Facilities. The service will support a multidisciplinary team approach to health and wellbeing for older adults, ultimately enabling equity, quality, efficiency and acceptability of healthcare for older adults living in their own homes and care facilities. We expect to be opening the Clinic in January 2016.

As a result of a great deal of hard work by our staff and the management team we have received full accreditation for the Tasman General Practice. I am very proud to report that this was achieved on our first attempt.

The Tasman youth program deserves a special mention in this report. The dedication shown by Curtis Knox (youth development officer) to the health, development and well-being of the young people of the Tasman Peninsula is without equal. Our mission with the youth program is to assist our young people to

continue learning, develop resilience and stay healthy in mind and body. Curtis is committed to that mission.

2016 will be a year of festivities and reflections upon 120 years of health care to the people of Tasmania. Planning is well under way to ensure the year is memorably acknowledged with the "Double Diamond Jubilee" celebrations. I look forward to hosting the events that will mark this distinguished milestone.

I extend my sincere gratitude to the Board of HDNS for once again setting and supporting a strategic direction that fosters innovation and vision.

Kim Macgowan

Chief Executive



Glenorchy Auxiliary Report

Welcome everyone and thank you for attending our Annual General Meeting. I thank Mrs Lois Hickey for presenting the report in my absence.

Sadly we lost two of our inaugural members in the last 12 months:

Mrs Kath Alexander and Mrs Betty Gurr.

The Auxiliary has had another successful year and we are pleased to have been able to provide the staff with the purchase of 10 new stethoscopes, also 10 new equipment bags and 5 trolleys to facilitate handling of the bags.

Our fundraising efforts have included 2 soup and sandwich luncheons in our Oct '14 and May '15. We had a successful barbeque in November (\$687). Throughout the year we have sold chocolates to the staff and Mrs Jenny Milles' granddaughter Clare has sold them at her place of work on our behalf. We have also held 2 major raffles during the year (Christmas and Easter) which have been excellent sources of revenue.

Following a meeting with Mr Ian Nethery the auxiliary has agreed to manage some sundry funds. These funds originated from money raised by the Nurses and from Ms Tania Inches (Diversional Therapist).

The Auxiliary also acknowledges the passing of a much respected member: Mrs Judy Thompson. We were extremely grateful to have received \$5,000 bequeathed to us from Judy.

Members also attended a morning tea to farewell another stalwart of the Auxiliary, Mrs Jean Ryland, who has moved to Queensland to be with her family.

The Auxiliary attended a Christmas lunch in December at the Balmoral Motel and a mid-year lunch at the Shoreline in early July.

Monthly meetings were generally well attended however, the June 2015 meeting was unable to provide a quorum so became an informal morning tea.

I offer my thanks and admiration to my fellow committee members.

Our Treasurer Mrs Elizabeth Drumm and our Secretary Mrs Jenny Milles – both ladies do a brilliant job.

Andrea Self

President

Hobart District Nursing Service Inc Financial Statements

For the year ended 30 June 2015

These financial statements presented are an extract from the full audited financial statements of Hobart District Nursing Service Inc.

All information disclosed in this extract has been delivered from the full audited financial statements of Hobart District Nursing Service Inc.

This extract cannot be expected to provide as full understanding of the financial performance, financial position, and financing and investing activities Hobart District Nursing Service Inc as the full audited financial statements.

The full audited financial statements are available to all members of Hobart District Nursing Service Inc upon request.

Hobart District Nursing Service Inc

Consolidated Statement of Profit or Loss and Other Comprehensive Income

For the Year Ended 30 June 2015

	Note	2015 \$	2014 \$
Fees	2	2,162,604	1,893,265
Grant revenue	2	13,416,429	10,335,762
Interest income	2	237,526	92,637
Other income	2	183,327	117,048
Employee benefits expense		(9,894,804)	(8,405,967)
Depreciation and amortisation expense	3	(415,173)	(245,376)
Communications and information technology		(228,044)	(260,899)
Medical services supplies and equipment		(576,964)	(282,499)
Travel and motor vehicle fleet		(509,197)	(413,338)
Other expenses	3	(3,201,308)	(973,095)
Finance costs	3	(9,521)	(10,619)
Surplus/(deficit) before Income tax		1,164,875	1,846,919
Income tax expense		(15,190)	
Surplus/(deficit) from continuing operations		1,149,685	1,846,919
Other comprehensive Income			
Total comprehensive income for the year		1,149,685	1,846,919

Consolidated Statement of Financial Position

As At 30 June 2015

	Note	2015 \$	2014 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	4	15,376,698	9,001,168
Trade and other receivables	5	236,932	244,610
Other financial assets		112,152	110,771
Other assets	8	186,988	274,115
TOTAL CURRENT ASSETS		15,912,770	9,630,664
NON-CURRENT ASSETS			
Property, plant and equipment	6	2,385,384	2,218,152
Intangible assets	7	96,621	92,413
TOTAL NON-CURRENT ASSETS		2,482,005	2,130,565
TOTAL ASSETS		18,394,775	11,941,229
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	9	1,078,547	907,146
Borrowings	10	41,354	44,758
Employee benefits	11	1,181,646	946,340
Unexpended grant funds		11,532,887	6,609,218
TOTAL CURRENT LIABILITIES		13,183,434	8,150,462
NON-CURRENT LIABILITIES			
Borrowings	10	82,860	117,035
Employee benefits	11	166,589	155,525
TOTAL NON-CURRENT LIABILITIES		249,449	272,560
TOTAL LIABILITIES		14,083,883	8,178,022
NET ASSETS		4,310,892	3,161,207
EQUITY			
Reserves		32,631	32,631
Accumulated surpluses		4,278,261	3,128,576
TOTAL EQUITY		4,130,189	3,161,207

Consolidated Statement of Changes in Equity

2015

	Accumulated Surpluses	General Reserves	Total
	\$	\$	\$
Balance at 1 July 2014	3,128,576	32,631	
3,161,207			
Net surplus/(deficit) for the year	1,149,685	-	
1,149,685			
Balance at 30 June 2015	<u>4,278,261</u>	<u>32,631</u>	
4,310,892			

2014

	Accumulated Surpluses	General Reserves	Total
	\$	\$	\$
Balance at 1 July 2013	1,281,657	32,631	
1,314,228			
Net surplus/(deficit) for the year	1,849,919	-	
1,846,919			
Balance at 30 June 2014	<u>3,128,576</u>	<u>32,631</u>	
3,161,207			

Consolidated Statement of Cash Flows

For the Year Ended 30 June 2015

	2015	2014
Note	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES:		
Receipts from customers	18,215,384	20,970,315
Payments to suppliers and employees	(11,441,576)	(11,879,626)
Interest received	236,145	74,439
Interest paid	(10,231)	(10,619)
Net cash provided by (used in) operating activities	13 6,999,722	9,154,509
CASH FLOWS FROM INVESTING ACTIVITIES:		
Proceeds from sale of plant and equipment		55,000
Payment for intangible asset	(47,215)	(81,262)
Purchase of property, plant and equipment	(539,398)	(791,468)
Net cash used by investing activities	(586,613)	(817,730)
CASH FLOWS FROM FINANCING ACTIVITIES:		
Proceeds from finance arrangements		181,870
Repayment of finance arrangements	(37,579)	(73,621)
Net cash used by financing activities	(37,579)	108,249
Net increase (decrease) in cash and cash equivalents held	6,375,530	8,445,028
Cash and cash equivalents at beginning of year	9,001,168	556,140
Cash and cash equivalents at end of financial year	4 15,376,698	91001,168



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